

# what you can do

We're always keen to hear your views about Cambridge park&ride - it helps us plan for the future better. These are the sort of things we need to know.

- what's good about it
- what's not so good about it
- what we could do better
- anything specific you want to tell us

## ways to contact us

- ▶ speak directly to the co-ordinator at the site
- ▶ fill in this form and hand it in or post it
- ▶ write to or phone the park&ride manager

**Cambridge park & ride manager**  
**ET1026 Cambridgeshire County Council**  
**Trumpington park & ride**  
**Hauxton Road**  
**Cambridge CB2 2LT**  
**01223 845561**

- ▶ phone Cambridgeshire County Council  
**0845 0455200**
- ▶ email the park & ride team  
**parkride@cambridgeshire.gov.uk**

# what we will do

We will investigate your comment thoroughly and fairly.

If we can't deal with your comment on the spot we will write to you within 10 working days with the result.

If it's going to take more than 10 working days to resolve, we will let you know and keep you updated regularly.

We continuously monitor and regularly display performance information on site, on the buses and online.  
[www.cambridgeshire.gov.uk](http://www.cambridgeshire.gov.uk)

In the unlikely event of us not being able to resolve your query, please write to:

Director of Highways & Access  
 Cambridgeshire County Council  
 Castle Court  
 Castle Hill  
 Cambridge CB3 0AP

.....

name

address including postcode

phone

fax

email

.....

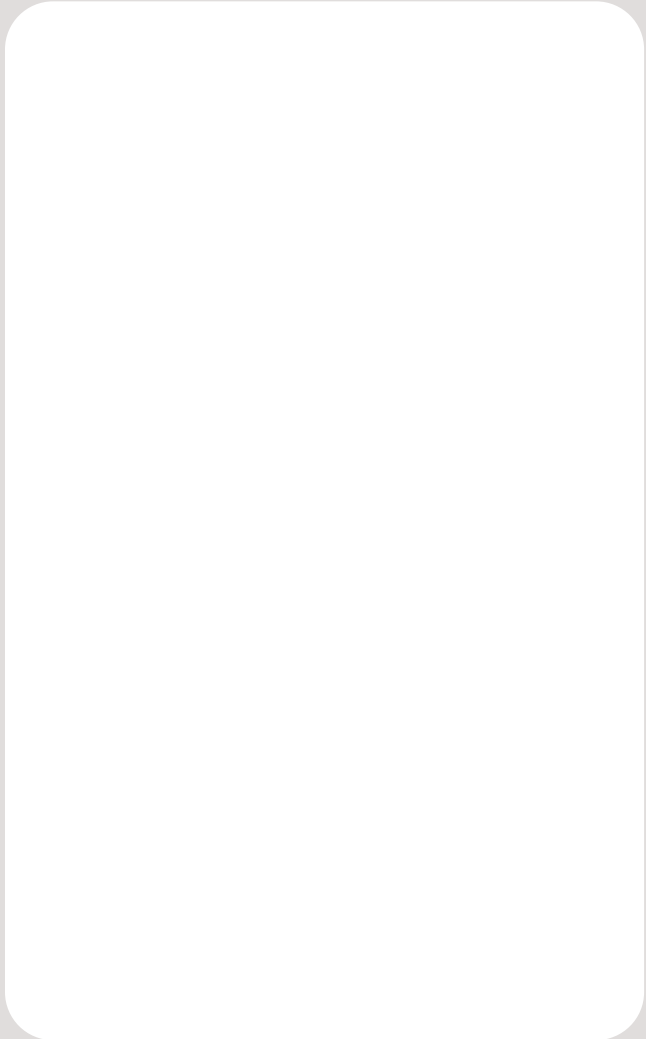
park&ride site used

date of travel

.....

Use the space to the right to tell us your comment - also use the blank space on the other side, if you wish.

Tear along the perforation, fold and seal the completed form, then hand it to a park&ride staff member or put it in the post (no stamp needed).



tear along the perforation, moisten this edge & fold in half to seal

# park&ride

## feedback form

tell us all about it



### bus times

**0871 200 22 33**

calls from landlines cost 10p per minute

[www.cambridgeshire.gov.uk](http://www.cambridgeshire.gov.uk)

### park & ride information

**01223 845 561**

If you or someone you know would like this leaflet in large print, audio, braille or another language

please phone Helen Green  
01223 718587

### working in partnership



**BUSINESS REPLY SERVICE**  
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Campbell Ross-Bain  
ET1026  
Cambridgeshire County Council  
Castle Court  
Shire Hall  
Cambridge CB3 0BR



Cambridgeshire  
County Council